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Your age must be 18 years to for accessing or use of our Platform. None of our product, service or information on our Platform is intended for the clients that does not meet the above-mentioned age-based criteria.

LIMITATION OF LIABILITY

You agree that your access use our Platforms including any content contained thereon is purely at your own risk with your own free will. Under no circumstances you shall hold us, our affiliates, directors, shareholders and employees for any damage, loss, or claim resulting from access, use or distribution of our Platform.

Our liability is limited to the maximum extent permitted by law resulting from any failure of performance, technical interruption, delay in operation or transmission, any error, omission, computer virus, communication line failure, theft, unintentional negligence, or tortious act.

Password protected information of our Platform is strictly confidential. You are responsible for maintaining the security and confidentiality of password protected information as well as username and password at your end. We expressly disclaim, without limitation, all liability for any loss or damage of any kind resulting from sharing of your username and password by yourself. To mitigate the potential risks connected to with your username and password, you agree to following

- Not to provide anyone with access to our Platform with your username, password, or other security information.
- Your registration and Profile information is confidential, and you agree to not disclose it to anyone.
- You agree to notify us immediately in case of any doubts of unauthorised access or use of your confidential information mentioned above.

DEPENDENCY ON SYSTEMS AND TECHNOLOGY

System response and access times may vary due to connectivity, hardware capacity, market conditions and other factors. High volumes of trading and volatility may affect in processing requests at a significantly different price from the price quoted or displayed earlier at any point of time.

Although we maintain efficient systems and employs experienced staff to receive and process your requests in timely manner. However, not guarantee uninterrupted service. communication systems and Information processing may be dependent on more than one software and are also subject to occasional congestion, technological issues, or out-ages. such situations may limit our ability to process your requests in a timely and accurate manner. You agree that you will not hold us liable for any delays or damages on processing your requests due to above mentioned reasons or such reasons on a higher than expected turn around time.

TERMINATION AND BLOCKING

You agree that we reserve the right to terminate or block your use or access of our Platform for any reason without notice. Similarly, you agree and acknowledge that we reserve the right to refuse to execute requests at any time on our sole discretion, including but not limited to following circumstances

Incomplete information: if have doubts that any information or documents provided by you at the time of onboarding or thereafter is incomplete or inaccurate or not upto our required SOPs

Money Laundering: If we have doubts that processing your request may be an attempt to laundering of the proceeds of illegal activities

Insider Trading: If we have doubts that processing your request may constitute abusive exploitation of confidential information

Market Manipulation: If the execution of the order aims or may aim to manipulate the market price of the financial instruments

Overdue payments: if we have some unpaid charges or dues against you. or if you do not have sufficient funds required to process your request

Breach of obligations: if you do not fulfill your obligations as set out under these Terms and conditions or any of our policies

Designated persons: if we found your identity particulars e.g. Name, Passport or ID number, country are matching with designated persons by UNSC or by any competent authority of any other country.

Recalcitrant Customers: In case if you do not provide us requested information or documents necessary to complete our internal inquiries and complaints resolution process or for complying with any provision of law or regulation

Advise of Law enforcement Authorities: in case a law enforcement or any other regulator disseminate your name as proscribed or prohibited person.

Adverse Media: in case we found adverse media regarding your repute or earlier financial conduct.

Harmful access: in case we doubt that your access may invite any harm or damage to our Platform, products, services reputation etc.

Geo Based Business limitations: information on this Platform as well as our product and services are not intended for nationals as well as residents of countries including USA, Democratic People's Republic of Korea (DPRK), Iran, Myanmar, Albania, Barbados, Burkina Faso, Cayman Islands, Israel, Democratic Republic of the Congo, Gibraltar, Haiti, Jamaica, Jordan, Mali, Morocco, Mozambique, Panama, Philippines, Senegal, Sudan, Syria, Tanzania, Türkiye, Uganda, Yemen, Afghanistan, India, Pakistan, Bangladesh, New Zealand, Australia, Canada, Israel and Japan or use by any person in any country or jurisdiction where such distribution or use would be contrary to local law or regulation. if you are resident or national of above-mentioned countries or going to be resident or national of the above-mentioned countries, we request you to please leave our Platform without any use. You agree that we reserve the right to add or remove any country in the above list without notice and without assigning any reason.

MONITORING

You agree that we reserve the right to monitor your access and use of our Platform, product, services to identify and detect any improper or suspicious activity as set out in Terms and Conditions, disclaimers and policies etc. our monitoring of you activates shall include but not limited to the following

- Money Laundering
- Terrorism Financing
- Market Manipulation
- Frauds or Forgeries
- Technical Attacks
- Any other, etc.

You agree to provide that you shall comply in a timely manner with our requests for information, documents and other material requested by us.

REPORTING

You agree that, subject to applicable laws and regulatory requirements, we may report any of your information including your identification and transactional information to respective authorities without any notification or intimation to you. This includes but is not limited to any applicable anti-money laundering-based reporting obligations, or any applicable tax disclosure or reporting requirements.

In pursuant to our reporting requirements, you agree to provide us requested information or documents in relation to your access of our Platform, use of our Platform, any investments, Account, Transaction, Services and/or any other activity at your earliest possible, for the purposes of complying with any Applicable Laws, Legal Orders, request by any applicable court, government, or regulatory authority.

APPLICABLE LAW

You agree that your access, use of this Platform and any disputes relating to our Platform as well as these Terms and Conditions and policies and disclaimers etc. shall be governed in all respects by laws of the United Arab Emirate (UAE) with jurisdiction and venue being in Dubai. If case if any clause of these Terms shall be determined by the court of competent jurisdiction to be invalid, any such provision determined to be invalid shall not affect the validity of all remaining clauses of these terms and conditions.

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